



Hosea Kutako Street
Windhoek, Namibia

How are we doing?

Please take a moment to help us improve your experience at NCAA. When you're done, please leave your feedback with the administrator.

How often do you interact with NCAA?

- Every day
- Weekly
- Monthly
- Quarterly, longer or once-off

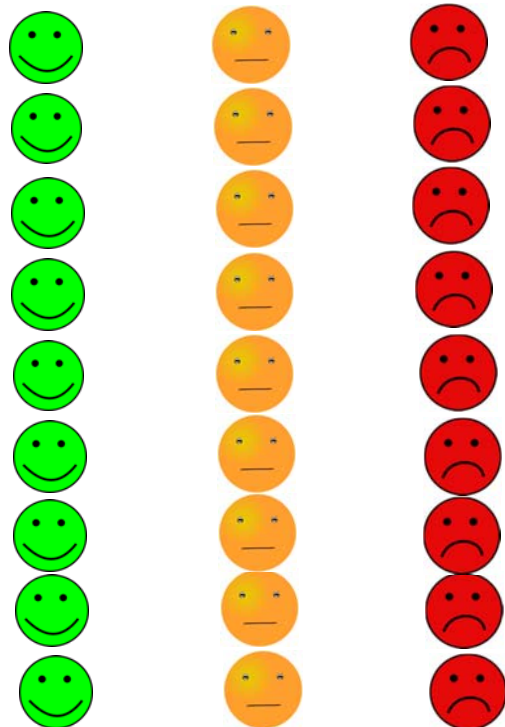
How long did you wait to be helped? (walk-in)

- Immediate service
- Less than 5 minutes
- 5 to 10 minutes
- More than 10 minutes

What department/s do you visit?

- Licensing
- Flight Operations
- Airworthiness
- Aerodromes
- Air Navigation Services
- Air Navigation Services Oversight
- Legal
- Aviation Security
- Other: _____

How would you rate the service of this Department/s?



How long did you wait for a response?

- Less than 1 day
- 1 to 3 days
- 3 to 5 days
- More than 5 days

Any Comments:

About you (optional)

Name _____
 Phone _____
 Email _____
 Company _____

Thank you for your participation!